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Ms. Carmen E. Turner, General Manager Washington Metropolitan Transit Authority 600 Fifth Street, N.W. Washington, D.C. 20001

Dear Carmen,

Your participation at the Executive Seminar on 14 January received extremely favorable comments from our newly-appointed Senior Intelligence Officers. They viewed your thoughts and insights as valuable information for them to have in understanding how senior executives operate in the public sector--specifically learning about your problems, constraints, and opportunities and how you go about handling them.

I appreciate very much the time and effort you devoted to this endeavor and hope you will be wiling to participate in future runnings of the Seminar.

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Sincerely,

Director of Training and Education